

Adult Social Care Scrutiny Commission

Adult Social Care Strategic Priorities 2017-2018

Date: 29th June 2017

Lead Director: Steven Forbes



Useful information

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- Report version: 2

1. Purpose of report

- 1.1 This reports sets out Adult Social Care's primary purpose statement and strategic priorities for 2017/18.

2. Summary

- 2.1 Adult Social Care identified six strategic priorities for 2016/17. These were reported to Scrutiny in May 2016. These priorities provided a focus for ensuring that the things we did over the year contributed to the delivery of what is important to us and our service users and carers. We also set out in our annual operating plan what we needed to do to deliver on these priorities and developed performance indicators to measure whether we have been effective in doing so.
- 2.2 This approach laid the ground work for building a more performance focussed behaviour throughout the department, with each of the priorities reflecting the things that would really make a difference to people and would help us to deliver our efficiency targets.
- 2.3 As is the nature of strategic planning/prioritisation, what we set out to achieve will take longer than a single year (although there is evidence to suggest that significant progress towards the delivery of our strategic priorities was made over 2016/17, with 65% of our performance indicators showing improvement).
- 2.4 The proposed strategic priorities for 2017/18, as set out in appendix A of this report, have been developed by Directors, Heads of Service and other colleagues. They are designed to continue the momentum of what we achieved last year and further improving people's outcomes and their experience of dealing with adult social care.
- 2.5 During 2016/17 the department also produced a primary purpose statement, set out in full in appendix B of this report. The primary purpose statement was developed as a response to strong feedback from staff that they needed a clear and simple statement of what we are here to do. This was also a recommendation arising from our Peer Challenge in the spring of 2016.

2.6 Our primary purpose is to:

- **Enable** self-support and independence
- **Support** and protect vulnerable people
- **Promote** individual wellbeing

2.7 For 2017/18 we have changed the order of our six strategic priorities so that they align with the above statement.

4. Recommendations

4.1 Adult Social Care Scrutiny Commission are asked to:

Note and comment on the primary purpose statement and revised strategic priorities for 2017-18.

5. Summary of appendices:

Appendix A – Strategic Priorities

Appendix B – Primary Purpose Statement

ASC Strategic Priorities 2017/18

SP1. We will improve the opportunities for those of working age to live independently in a home of their own and continue to reduce our reliance on the use of residential care.

SP2. We will improve our offer to older people, supporting more of them to remain at home and to continue to reduce our reliance on the use of residential care.

SP3. We will work with partners to protect adults who need care and support from harm and abuse.

SP4. We will continue the work with children's social care, education (SEN) and health partners to improve our support for young people and their families in transition into adulthood.

SP5. We will embed a strength-based, preventative model of support, to promote wellbeing, self-care and independence.

SP6. We will improve the customer experience by increasing our understanding of the impact and benefit of what we do. We will use this knowledge to innovate and improve the way we work and commission services.

Adult Social Care Primary Purpose Statement

Our primary purpose in adult social care in Leicester is to:

- **Enable** self-support and independence
- **Support** and protect vulnerable people
- **Promote** individual wellbeing

To support this primary purpose, we will seek to:

- Intervene, when required, at the least intrusive level necessary
- Work co-operatively with people and partner agencies to overcome exclusion and discrimination
- Be effective and efficient in how we operate individually and collectively
- Communicate effectively

At all times, we will:

- Ensure we fulfil our statutory obligations
- Remain person centred and focus on positive outcomes
- Ensure all our professional work is underpinned by compliance with HCPC Standards of Conduct, Performance and Ethics; Standards of Proficiency for professionally registered staff; as well as the Council's Code of Conduct